

Emmbrook Junior School



27th June 2014

Dear Parents,

School Uniform

We are pleased to inform you that we have chosen a new uniform supplier, Gooddies, to provide our school uniform.

We have attached a letter from Gooddies regarding their service and details of how to order uniform using their website.

In addition, we have attached a draft copy of our new Uniform policy that will become effective from September. Please note that the policy still requires ratification from our Governing Body however as their next meeting is not until 22nd July we felt that this was too late to inform parents of the changes that have been made.

We do hope that you will find both the quality of our uniform and service much improved and would welcome any feedback you have regarding your experiences with this new supplier.

We appreciate your support and co-operation.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'L Gurney', written over a faint, larger signature.

Mrs L Gurney
Head Teacher

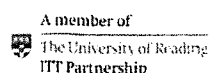
Emmbrook Road, Wokingham, Berkshire RG41 1JR

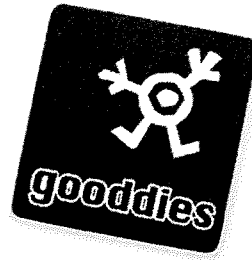
Tel: 0118 978 4940 Fax: 0118 979 5006

Head Teacher: Mrs L Gurney B.A. (Hons) PGCE NPQH

E-mail: admin@emmbrook-jun.wokingham.sch.uk

Web Site: www.emmbrook-junior-school.uk.org





Welcome to Gooddies School wear online

Dear Customer

Your online web address is emmbrookjunior.gooddies.co.uk (No need to enter www.)

You can also find a link to your store from our Website www.gooddies.co.uk.

and click on Parents Find your school. You can then create an account to view your store.

HOW IT WORKS?

We have provided your School with an online web store which displays the garments that you normally purchase from us. Parents can then log onto the web store and purchase the uniform that they require, make payment either through PayPal or Sage Pay using credit or debit cards. We will then deliver to the school free of charge in named bags or direct to parents home addresses at an extra cost.

We are not holding embroidered stock so we sweep the website twice a month on the 15th and 30th and all orders received before these cut off days will be delivered within 10-15 working days either to the school or home address as requested by each parent. The parents will be able to log in to their account at any time to check the progress of the order and once we have despatched we will email them so that they know when the order is due to be delivered.

Returns.

Parents have 14 days in which to return any items for a refund and must reorder through the web store. Items must be in their original condition unwashed and with no name tags applied. Parents must return the items with a copy of the packing slip or proof of purchase at their own cost. We recommend a parent obtains proof of postage. Refunds can take between 10-21 days to process.

Faults

We will provide the school with pre-paid bags and a returns form for parents to fill out and return any items found to be faulty.

The school can return using the prepaid bag if the parent has proof of purchase and is within a 2 month period of purchase. Gooddies will then inspect the garment and contact the parent with our findings.